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The hostel management approach and service experience Selected(Chinese Edition)

By JU HONG EN

paperback. Book Condition: New. Ship out in 2 business day, And Fast shipping, Free Tracking number will be provided after the shipment. Paperback. Pub Date: November 2012 Pages: 216 Language: Chinese in Publisher: Economic Management Publishing House hostel is party and government organs and other units are set up to receive guests or affiliation between staff accommodation premises. Its main task is based unit of service. catering. office staff. and from a business trip and provide accommodation. Guest house management approaches and service experience and Selected mainly include the following: hostel overview of the political construction of the scientific concept of development to guide the work of the guest house. hostel culture shaping art and methods of leadership. management system and norms. culture has created excellent staff team. services. art. service skills. the main desk services. room service. restaurant service. dance halls services. conference services. Contents: Chapter hostel outlines a guest house. the emergence and development of two guest houses six guest houses in the reform and opening period of change the status of the guest house and four guest houses. the mission of the task with the brilliant five guest houses. institutional settings Level Appendix CPC Central Committee and State...



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